

State of West Virginia Request For Quotation Info Technology

Procurement Folder: 761201

Document Description : Cybersecurity Consultant Services

Procurement Type : Agency Master Agreement

Date Issued	Solicitation Closes	Solicitation No			Version	Phase
2020-08-03	2020-08-06 13:30:00	ARFQ	1300	STO2100000005	3	Final

SUBMIT RESPONSES TO:			VENDOR
			Vendor Name, Address and Telephone
WEST VIRGINIA STATE TREASURERS (OFFICE		
322 70TH ST SE			
CHARLESTON	WV	25304	
US			
03			

FOR INFORMATION CONTACT THE

Alberta Kincaid (304) 341-0723 alberta.kincaid@wvsto.com

Signature X FEIN # DATE

All offers subject to all terms and conditions contained in this solicitation

Date Printed: Aug 03, 2020 Solicitation Number: STO2100000005 Page: 1 FORM ID: WV-PRC-ARFQ-001

ADDITIONAL INFORMATION:

ADDENDUM #02 - Agency response to questions received / Extension of the bid response date / time.

Bid Response Date/Time: 8/6/2020 by 1:30pm est.

The WV State Treasurer's Office is seeking bids to establish a contract for Cybersecurity Consultation per the attached Specifications, bid requirements, and terms and conditions.

NOTE: This is an expedited solicitation so pay careful attention to the dates/times listed in the Instructions and the Specifications.

INVOICE TO		SHIP TO	SHIP TO				
WEST VIRGINIA STATE TR 322 70TH ST SE	EASURERS OFFICE	WEST VIRGINIA STATE T 322 70TH ST SE	WEST VIRGINIA STATE TREASURERS OFFICE 322 70TH ST SE				
CHARLESTON	WV25304	CHARLESTON	WV 25304				
US		US					

Line	Commodity Line Description	Qty	Unit Issue	Unit Price	Total Price	
1	Computer or network or internet	350.00000	HOUR			
	security					

Commodity Code	Manufacturer	Model #	Specification	
81111801				

Extended Description

Cybersecurity Consulting Services (Estimate of Hours)

SCHEDULE OF EVENTS

	50H25622 6F 212KF6					
Line	Event	Event Date				
1	Vendor Ques due by Noon/12:00 est	2020-07-30				

Date Printed: Aug 03, 2020 Solicitation Number: STO2100000005 Page: 2 FORM ID: WV-PRC-ARFQ-001

SOLICITATION NUMBER: ARFQ STO2100000005 Addendum Number: 02

The purpose of this addendum is to modify the solicitation identified as **ARFQ STO2100000005** ("Solicitation") to reflect the change(s) identified and described below.

Applicable Addendum Category:

[X]	Modify bid opening date and time (see below)
[]	Modify specifications of product or service being sought
[X]	Attachment of vendor questions and responses
[]	Attachment of pre-bid sign-in sheet
[]	Correction of error
[]	Other

Modify bid opening date and time The bid opening date/time has been extended to allow vendors time to review Addendum 2 and prepare a response to the Request for Quotation. The new bid opening is August 6, 2020 by 1:30pm EST.

Terms and Conditions:

- 1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
- 2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: ARFQ STO2100000005

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum N						
(Check the box	x next	to	each addendum received	d)		
	[x]]	Addendum No. 1	[]	Addendum No. 6
	[x]]	Addendum No. 2	[]	Addendum No. 7
	[]]	Addendum No. 3	[]	Addendum No. 8
	[]]	Addendum No. 4	[]	Addendum No. 9
	[]]	Addendum No. 5	[]	Addendum No. 10
further unders discussion he	stand to the stand to the standard stan	tha we	at that any verbal represe en Vendor's representat	ntation n	nade any	may be cause for rejection of this bid. I e or assumed to be made during any oral state personnel is not binding. Only the ns by an official addendum is binding.
Company						
Authorized S	ignatu	ıre			-	
Date						

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

ADDENDUM #02 ARFQ STO2100000005

Question 1: Please let us know how many hours of services would you require per week.

Answer 1: Up to 40 hours per week may be required for certain immediate project needs, although the exact number will likely vary from week to week and be less than that in some cases.

Question 2: Does this project require the consultant to be onsite?

Answer 2: Section 1 of the Specifications provides this information: All tasks will be performed remotely at the vendor's location.

Question 3: Is there a statement of work as all four artifacts do not describe the type of work the State anticipates to be completed under the 350 man hours?

Answer 3: We are acquiring an estimated block of hours per se for cybersecurity related work. While a significant portion of the hours will focus on 'code review', for the purpose of ensuring that newly written code is free of security flaws, there will be some other security related activities that a team or individual with the required certification will be able to perform. For this reason, there is not a defined or specific scope or statement of work at this time. The intent is to augment an in-house team. The bulk of the work is expected to be done in the first six (6) months of the contract.

Question 4: Under Section 3 "Qualifications", is the State's position that all three certifications must be held or one of them?

Answer 4: Collectively the team or individual that performs the work must have current certifications specified. Copies of the certifications will be required before the team or individual is engage. Once an award is made to the lowest bidder, vendor will be required to provide the Agency with one or more candidates fitting the hourly price bid, with resumes and certifications. An interview will be conducted telephonically or virtually of the submitted candidate(s) and either be approved or request for another candidate option.

Question 5: Under Section 4.1.1.2, without a scope it is a challenge to definitely advise if all solutions can be done remotely. Is this a remote penetration test, policy review, etc.?

Answer 5: All requested work can be done remotely.

Question 6: Regarding section 3.2, would you allow an exception if the vendor can provide proof of an employee with the required CEH (3.1), CISP (3.3) and the following certifications: ISO 27001 Lead Auditor (LA), PCI-P (PCI-QSA), GIAC Critical Control Certification (GCCC)? We can also offer the Security Plus Certification (Sec+) which we require all our Security Engineers and Penetration Testers hold.

Answer 6: No.

Question 7: What is the expected scope?

Penetration Testing – if yes, what types? Internal, External, Wireless, Web Applications, Social Engineering, additional?

Vulnerability Scanning / Incident Response / Anything Additional?

Answer 7: Please see the response to question 3 above.

Question 8: Will the maximum amount of hours required be "up to 350 hours" or will this resource be used more than 350 hours and could be leveraged as a full time resource? Trying to understand the parameters.

Answer 8: The hours listed is an estimate of hours that may be needed over several months' time. They are only an estimate; there could be more, some less. The contract award will be for a one-year base term so depending on the workload and projects' needs, more hours could be ordered beyond the 350. Most of the expected work will be in the first six (6) months of the contract. The resource will not be on-site, nor will the Agency provide any equipment, material or other benefits to perform work being requested and authorized under the contract.

Question 9: Can this work be performed remotely? If not, what is the time on site required vs. some portion of remote?

Answer 9: Section 1 of the Specifications provides this information: All tasks will be performed remotely at the vendor's location.

<u>Question 10</u>: With respect to Section 3 (3.1 - 3.3), are we reading this correctly that only those with the necessary certifications would be permitted to participate in the contract?

Answer 10: Only companies with staff having All of the required certifications available to work on the project/contract will be accepted or eligible. Resumes for staff that will be working on the project will be required/requested after the contract award and those individuals must each have at least 1 (one) of the required certifications and, as a team, must have all of the certifications listed in the Specifications. Additionally, only those individuals that the vendor includes in their bid response price may be submitted for engagement approval.

Question 11: We have a CISSO (Certified Information Systems Security Officer) and future training scheduled in near future for several staff to attain the CISSP. Would you consider adding CISSO to the list in section 3?

Answer 11: No. We require all the certifications listed in section 3 of the specifications for this engagement and no substitutions will be made or accepted.

<u>Question 12</u>: Would a Certified Information Security Manager (CISM) be sufficient for the Certified Information Systems Security Professional certification requirement?

Answer 12: Please see the response to question 10 above.

Question 13: Would a Certified Security Analyst (E | CSA) and/or Certified in Risk and Information Systems Controls (CRISC) be sufficient for the Certified Information Systems Auditor?

Answer 13: Please see the response to question 10 above.

<u>Question 14:</u> In the qualifications portion of the Specifications, your team states that the vendor is required to have the following: Certified Ethical Hacker; Certified Information System Auditor; Certified Information Systems Security Profession. Are these certifications all required for the individual that might be performing the consultative services? Not sure we have one person with all of those certifications.

Answer 14: Please see the response to question 10 above.

Question 15: Is there a specific security software expertise you require or prefer?

Answer 15: No.

Question 16: Are there specific requirements around hardware (FWs or other security platforms)

Answer 16: No.

Question 17: Is there specific OEM expertise that would be beneficial (Cisco, Palo, Splunk, etc.)

Answer 17: No. Please review Section 3 of the Specifications for the qualifications of the individual and/or team required and answers to other questions above for similar questions.

Question 18: Is the Agency seeking specific services? If so, please identify the services.

Answer 18: No. Please see the response to question 3 above.

Question 19: Are the hours shown in Exhibit A – Pricing Page actual hours budgeted for the project or just an example?

Answer 19: These hours are representative of an immediate project need along with additional hours for some additional, ancillary work. It is unknown the exact number of hours that may be needed for a specific engagement.

Question 20: Does the Agency have a budget for this project?

Answer 20: Yes, funds have been set aside for this contract. Each engagement will be assigned by the Agency's IT designee and an agreed upon set of hours/estimate will be provided for each one. At that time, a delivery order can be created to encumber the funds and document the general engagement effort.

Question 21: Will the Agency use an existing procurement vehicle such as GSA?

Answer 21: No. The vendor may provide any competitive pricing they desire but any special pricing cannot be tied to the acceptance of special terms and conditions of a consortium or GSA pricing that may be offered.

Question 22: The RFP package states that the work will be done at the Vendor's location. Is there likely to be any travel to the customer location? Is so, will the State cover travel costs?

Answer 22: All work can be done remotely and therefore no travel costs should be incurred.

Question 23: Are there any weekly meetings that the team will need to participate in?

Answer 23: There is no set schedule for meetings. This contract will be a collaborative effort, with discussions/teleconferences as needed.

Question 24: Are there any specific scope requirements that the vendor should be aware of?

Answer 24: No. Please the previous responses to similar questions above.

Question 25: How many State employees and number of State systems will the vendor support?

Answer 25: The vendor will not be providing support for anything. Please see the response to question 8 for additional clarification.

Question 26: Will the vendor require any remote access to the State IT systems?

Answer 26: Yes

<u>Question 27</u>: Page 25, Section 3. Qualifications. To expedite the evaluation of vendor qualifications, can the vendor submit proof of certifications and experience qualifications (in the form of certification images and resume) as part of the response?

Answer 27: Yes, this would be very helpful and save time in the evaluation/award process.

Question 28: Bid Opportunity Notice Letter. The ARFQ states that electronic submission through wvOASIS is acceptable. The Bid Opportunity Notice Letter states, "wvOASIS does not currently accept bids for Request for Proposals." Can you please confirm whether submission through wvOASIS is acceptable?

Answer 28: This is an RFQ acquisition type and not an RFP (best value procurement) so it is handled a little different within our State's procurement process. A 'RFQ' is based on a vendor meeting the requirements and affirmation they will deliver those stated goods/services and has the lowest total cost. RFQ bid documents are accepted via wvOASIS or can be submitted by other means as listed in the Instructions to Vendors document.

Question 29: Page 25, Section 1. Purpose. Solicitation requirements state that, "The services of an individual are needed to begin within 3-5 days of contract award." Due to the time-sensitive nature of the solicitation, should vendors provide the name(s) and qualifications of the qualified (as per Section 3) personnel that will be available within 3-5 days of contract award?

Answer 29: Yes, this would be very helpful and save time in the evaluation/award process.

Question 30: Are you looking for a Staff Augmentation engagement for a person 40 hours per week?

Answer 30: The hours will vary from week to week. Please see the response to questions 1, 3, 8 and 19 above.

Question 31: Is the 350 hours on the pricing page an example for evaluative purposes or the actual number of hours needed?

Answer 31: The hours listed is an estimate of hours for current and planned projects. These hours may be more or less over the base contract period. Please see the responses to questions 1, 3, 8 and 19 above.

Question 32: If the 350 is correct, this is 8.75 weeks of full time work for one person, is that what you are looking for?

Answer 32: The hours will vary from week to week. Please see the responses to questions 1, 3, 8, 19 above.

Question 33: If the 350 is just an example please advise the following questions:

- (a) Are you looking for a full time person or people?
- (b) How many people?
- (c) How long are they needed (is this full time for a year, six months, etc.)? RFQ states 1 year with two (1) year renewals.

Answer 33:

- (a) No; Please see the response to similar questions 1, 3, 8, 19 above.
- (b) Please see the response to similar questions 1, 3, 8, 19 above.
- (c) Each engagement will be agreed upon assignment; i.e. some may take several weeks and others several months. The exact time for a specific task is unknown at this time. This is will be an open-end/quantity contract for a base one-year period.

Question 34: What specific tasks, activities or roles will this person fill?

Answer 34: Primarily security focused on 'code review' from a security perspective. Please see the response to questions 3 and 8 above.

Question 35: Can an extension be granted to allow for answer to questions?

Answer 35: Addendum 1 was issued to grant an extra day to provide a bid response. This Addendum will grant an additional day for bid response.

Question 36: Please clarify further the cybersecurity services requested under this RFQ. Specifically, is the State Treasurer's Office (STO) seeking incident response, penetration testing, vulnerability scanning, network security, business continuity/disaster recovery, training and awareness, risk management/assessment, or policy drafting services?

Answer 36: The bulk of the immediate work will be used for security review of newly written code that will be used in a custom payment processing system. Please see the response to questions 3 and 8 above.

Question 37: We understand that the work under this contract is expected to commence quickly following vendor selection. What are the major milestones or events that are driving the project schedule?

Answer 37: The vendor's resources will be used in a somewhat 'ad hoc' fashion as a current project and future ones progresses. The majority of work to be done will be in the first six (6) months of the contract period.

Question 38: We understand that you are seeking 350 hours of cybersecurity consultant work. Do you have a budget in mind for this project and can you share that with us? By understanding your budget expectations, bidders can maximize their scope of work within your financial constraints and recommend ways to meet your requirements with your budget.

Answer 38: Please see the response to questions 19 and 20. This is a competitive procurement and therefore we cannot disclose the budget estimate for the contract.

Question 39: Are you willing to share a list of all bidders who have expressed an interest in this project?

Answer 39: There were 21 vendors who submitted questions by the deadline.

Question 40: Does the selection of a consultant prevent the organization from bidding on future work or providing services for remediation?

Answer 40: Possibly, depending on the exact engagement and involvement of the vendor with the agency. To further clarify, no vendor who provides consulting or guidance may be permitted to specify a certain product, software or service and then also be a potential bidder or have a conflict of interest in the same effort.

Question 41: Can you provide information size of the environment? (a) number of employees; (b) number of servers; (c) number of laptops & desktops; (d) number of switches, routers, firewalls; (e) number of internet connections; (f) how many devices are in the environment?

Answer 41: This information is not relevant to the individual or team that will be engaged.

<u>Question 42</u>: Have you adopted, are you considering for adoption, an industry recognized information security framework (e.g. NIST, ISO/IEC, CIS Critical Security Controls): Please specify the framework used.

Answer 42: This information is not relevant to the individual or team that will be engaged.

Question 43: Does West Virginia have a data classification schema?

Answer 43: Please see the response to question 41 above.

Question 44: Does West Virginia have an inventory of all locations that contact protected information?

Answer 44: Please see the response to question 41 above.

Question 45: Has there been a Business Impact Analysis been completed? Will that be shared as part of the engagement?

Answer 45: Please see the response to question 41 above.

Question 46: Is there a current security strategy in place?

Answer 46: Please see the response to question 41 above.

Question 47: Do you have any external IT providers for IT services and if so, how are they provided?

Answer 47: Please see the response to question 41 above.

Question 48: Are any IT services being delivered or managed by individual IT departments/entities? Are any IT services outsourced to other entities?

Answer 48: Please see the response to question 41 above.

<u>Question 49</u>: What is the current data center or storage/compute mix – on premise vs. 3rd party hosted vs. Public or Private cloud?

Answer 49: Please see the response to question 41 above.

Question 50: When was the last security and privacy risk assessment performed?

Answer 50: Please see the response to question 41 above.

Question 51: Do you have HIPAA, HITECH and Omnibus Final Rule policies in place, that have been reviewed and approved?

Answer 51: Please see the response to question 41 above.

Question 52: Are you looking strictly for resume submissions and hour rate multiplied by the number of hours (350) in the ARFQ? Since there are no other requirements, we do not know whether a technical approach is required and what the requirements are.

Answer 52: Essentially, yes. Please see the previous responses to similar questions above.

Question 53: Can you provide a list of tasks that will be requested of the consultants to perform?

Answer 53: Please see the response to similar questions 3 and 8 above.

Question 54: Can you provide a scope for each task that will be performed by the vendor?

Answer 54: Please see the response to similar questions 3 and 8 above.

<u>Question 55</u>: In terms of qualifications for the Cybersecurity Consultant, are all of the certifications required or are you looking for one or more of those certifications?

Answer 55: Please see the response to question 10 above.

Question 56: Can a bidder submit multiple personnel who have one or more of the certifications ensuring they meet all of the certification requirements by combining personnel? This allowance will provide personnel with multiple skill sets ensuring we have full coverage.

Answer 56: Please see the response to question 10 above and other similar responses.

Question 57: Can the Certified Information Security Auditor (CISA) be substituted for the Certified Authorization Profession (CAP) issued by ISC2?

Answer 57: No.

<u>Question 58</u>: You state in the ARFQ that the solicitation close date is 8/4/2020 however the Instructions to Bidder Document states that the Bid Opening date is August 4th at 2:30pm. Which is correct?

Answer 58: Bid Closing date and Bid Opening date are part of the same process; just different language is used in the different parts of the financial system and the written documents. 'Bid Closing' date and time is the date and time that all responses must be received by the Agency/State. The electronic system will not permit entry after the date/time specified. If a vendor sends a bid response via the USPS, fax or email, the date and time it is received must also be before or by the Bid Closing date and time. Late responses cannot be considered. 'Bid Opening' can be conducted on a separate date and time. Generally, in our State, these are the

'Bid Opening' can be conducted on a separate date and time. Generally, in our State, these are the same dates/times. However, due to electronical batching, an actual public bid opening may not occur for hours or be conducted on a separate day.

<u>Question 59</u>: Is there currently an incumbent company or previous incumbent, who completed similar contract performing these services? If so, can you please provide incumbent contract number, dollar value and period of performance?

Answer 59: Similar work was done as a one-time contract purchase order (APO STO2100000109) between Oct 2019 and June 2020 by Second Renaissance. The total value of the purchase order issued was \$22,487.50; with the total billed/paid \$22,217.65

Question 60: What do you need as pricing submission other than Exhibit A? We don't find anything in wvOASIS for pricing. Please explain Sections 5.2 and 2.2.

Answer 60: Exhibit A - Pricing Page may be completed and uploaded into wvOASIS if a vendor prefers to use the form in lieu of, or in addition to, entering their price quotation in the Commodity Code Section/Lines in wvOASIS. If a vendor is not submitting their response in wvOASIS, it is strongly preferred that the Exhibit A form be used if the response will be sent via fax, USPS or electronic mail. As noted on the Pricing Page, if submitting a response outside of wvOASIS, unsigned bid responses will not be accepted. The description listed in Section 2.2 further explains what the Pricing Page is and how it is used.

Question 61: Section 3 Qualifications: this section specifies three certifications – CEH, CISA and CISSP. Are all three certifications required? Our team has CISA, CISM, CISSP, CRISC, GIAC Certified Incident Handler, and GIAC Defending Advanced Threat certifications. Our team does not currently have the CEH certification; will this disqualify us because of this?

Answer 61: The team must have all three certifications as specified in the Specifications.

Question 62: Has a budget range been allocated to this solicitation, and if so, can you provide this information?

Answer 62: Budget allocation has been made for this contract; however, we cannot disclose the amount. Please see the response to question 10 above.

Question 63: So that we can scope the project appropriately, we have the following questions. Pen Testing: (a) is it external only? / (b) External & Internal / (c) If internal testing is required, what method of secure remote access do you utilize now? / (d) if internal testing is required, does that include subsidiaries as well?

Answer 63: This engagement will not involve doing penetration testing.

<u>Question 64</u>: Certifications: We have CISSP certified personnel, and several of our personnel are scheduled to be CISA certified over the next 1–3 months. Is a CISA certification required at the start of the project?

Answer 64: The team or individual must have all required certifications. Please see response to question 61 and other similar questions above.

Question 65: What compelling event, if any, necessitates a specific deadline for completion?

Answer 65: There are current projects being deployed and the bulk of the work to be provided will be within the first six (6) months of the contract.

<u>Question 66</u>: We typically use NIST CST for assessing risk management. Is there a specific Critical Infrastructure profile you would prefer we use, or would you like us to select one for you, based on our previous interactions with government agencies?

Answer 66: No preference; the vendor may use whatever methodology they prefer.

Question 67: Overall, is there a scope, or idea of what services will be needed? We can handle multiple types of threat intelligence, digital forensics, incident response, pen testing, security awareness training, compliance of any sort, and advisory services. It would help significantly if we knew what, even to a gross or macro level of what is needed.

Answer 67: The bulk of the immediate work will be used for security review of newly written code that will be used in a custom payment processing system. Please see the response to questions 3 and 8 above.

Question 68: As per our understanding, the State requires one (01) Computer or network or internet security for 350 hours, please clarify.

Answer 68: Please see the response to similar questions 1, 3, 8, and 19 above.

Question 69: In page 12, it has been mentioned that the initial contract term will be for 1 year, how will the working hours be divided throughout the term?

Answer 69: Please see the response to similar questions 3 and 8 above.

Question 70: Is it a part time position?

Answer 70: Please see the response to similar questions 1, 3, 8, 19 above.

Question 71: Does the State have an incumbent for the position?

Answer 71: No.

Question 72: Is it necessary for the resources to have all the skills mentioned in 'Section 3. Qualifications in page 25 or will the State consider even if some of the skills are missing?

Answer 72: Please see the response to question 10.

Question 73: Will the State consider remote or offsite work initially due to the current Covid-19 situation?

Answer 73: Please see the response to question 2.

Question 74: Will the State consider extending the due date of the RFQ?

Answer 74: Addendum #1 extended the due date by one day. This Addendum will grant one extra day for bid response.

<u>Question 75</u>: Will the State consider responses from vendor who aren't Small, Women-Owned, Or Minority-Owned Businesses or is it necessary to utilize subcontractors? If yes, is there any goal percent for the Small, Women-Owned, Or Minority-Owned Businesses?

Answer 75: There are no requirements/percentage goals for S/WO/MO businesses for this.

Question 76: Does the State require the Insurance mentioned in page 14, 'Section 8. Insurance' along with the response or after award?

Answer 76: Insurance will be required at the time of notice of intent to award.

Question 77: Does the State require any other document along with the response?

Answer 77: Please see the response to questions 60, 27, 29.

Question 78: Does the State require any specific skill or expertise in the resources provided?

Answer 78: The skills/certifications are defined in Section 3 of the Specifications. Also see similar questions above.

Question 79: How many candidates can be submitted for the position?

Answer 79: Please see the response to questions 4 and 10.

Question 80: Is the cybersecurity consultation for Treasury the result of an audit? If so, will the vendor have access to the audit results?

Answer 80: No

Question 81: Is the project related to cybersecurity risk assessment, penetration, or network security testing?

Answer 81: No

Question 82: Will a cybersecurity platform be part of the project?

Answer 82: No

Question 83: Will a cybersecurity point of contact be assigned, other than the IT manager from the Treasury office?

Answer 83: A designated CSO will be involved in the contract/projects.

Question 84: Will the project also use a cybersecurity framework such as NIST, or compliance framework such as IRS 1075?

Answer 84: Elements of such frameworks will be part of the project/contract.

Ouestion 85: What is the expected duration of the project? Is there a specific milestone?

Answer 85: There is an immediate need for projects that will need to be completed within the first six (6) months of the contract. Please also see the response to question 33 (c).

Question 86: Given the current COVID-19 pandemic, is the expectation that all work will be remote, or will a team be permitted/expected onsite, with access to the Treasury systems?

Answer 86: Please see similar responses above and Section 1 of the Specifications; the work will be done remotely.

Question 87: Will work be setup as individual Statements of Work to define each project?

Answer 87: Each engagement will be assigned by the Agency's IT designee and an agreed upon set of hours/estimate will be provided for each one. Please see responses to similar questions 3, 8.

Question 88: Will the vendor to assist with the remediation of issues identified?

Answer 88: No.

Question 89: Will the vendor provide proposed exceptions to the general terms and conditions with the RFQ through wvOASIS, in advance, to this email address, or at a later date?

Answer 89: If the vendor wishes to provide exceptions to any part of the Solicitation, it must provide those exceptions on a separate sheet of paper, with that specific section identified and the proposed exception the vendor wishes for consideration. However, the Agency is under no obligation to accept exceptions. If an award is made and a vendor responds afterward with exceptions to the Specifications and/or the General Terms and Conditions, that may be grounds for contract cancellation.

Question 90: We are looking for clarification regarding what the State would like to receive in response to its ARFQ. Does the State want a full proposal uploaded in the Attachments section of the portal, or simply the forms completed and uploaded? If a full proposal is not desired/requested, does the State want resumes of proposed consultants, statements of firm qualifications and/or experience, or references uploaded, or a statement that the vendor can meet all of the State's specifications? Or does the State prefer that only the completed forms be uploaded?

Answer 90: The vendor may provide as many attachments it deems relevant and to meet the agency request for quotation to assist in the evaluation of its offer. Please see responses to questions 4, 10, 27, 28, 29 and 60.